

# THE ROAD TO DIGITALIZATION, AND USAGE OF CUSTOMER DATA FOR OPTIMIZATION



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# HEAT PRODUKTION 2026

8 MW AirtoWater Heatpump  
50 MW elektrical boiler

*op til 45 MW*

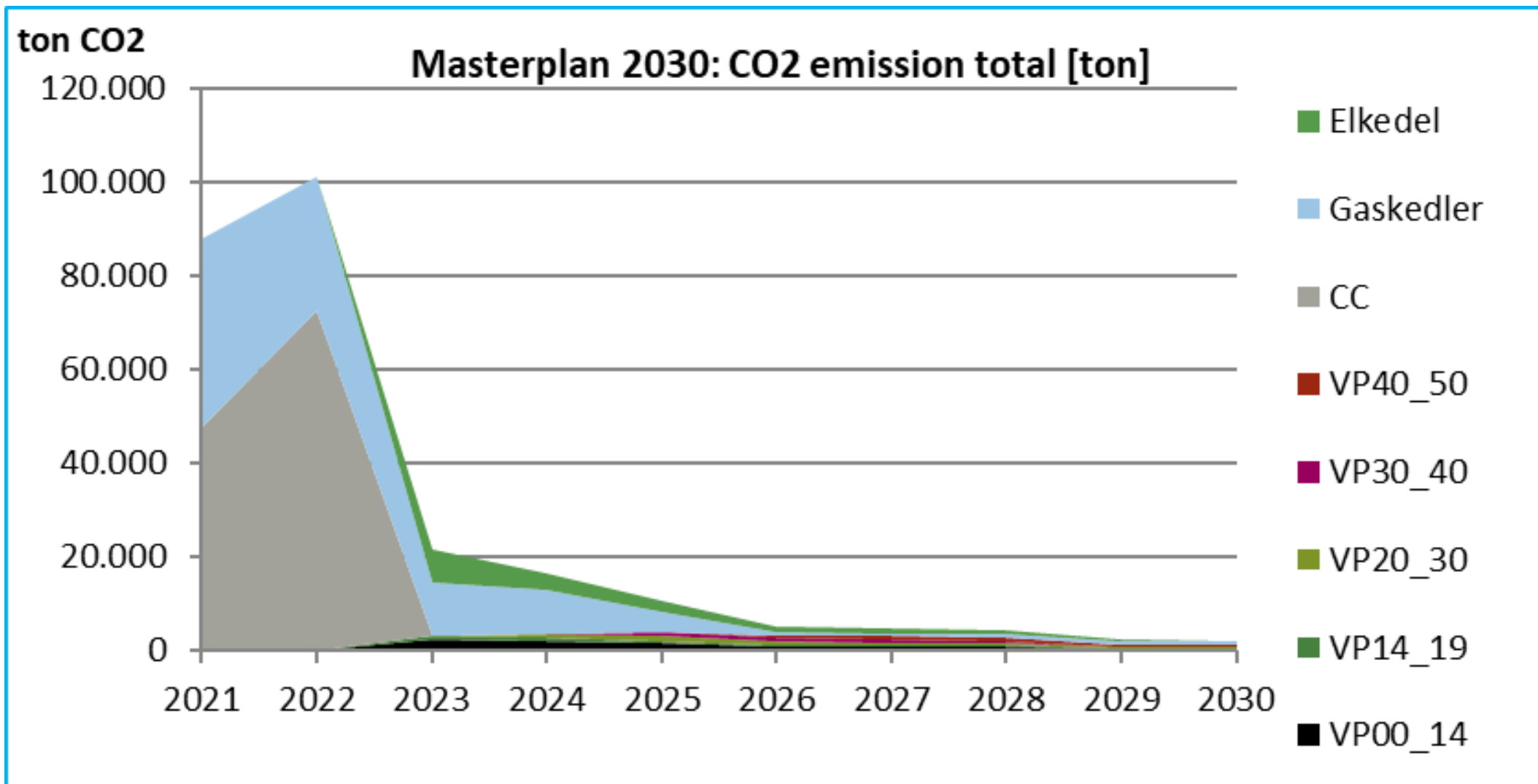
Datacenter Heatpump

8 MW Air to Water  
Heatpump

Existing gasboilers –  
will eventually be on  
biogas

5 MW groundwater Heatpump

# PLAN FOR REDUKTION OF CO2



# IEA'S GUIDEBOOK OF IMPLEMENTATION OF LOW TEMPERATURE DISTRICT HEATING SYSTEMS



- Why optimization is more important now
  - Having the right temperature has 6 times more impact on the production price in the future

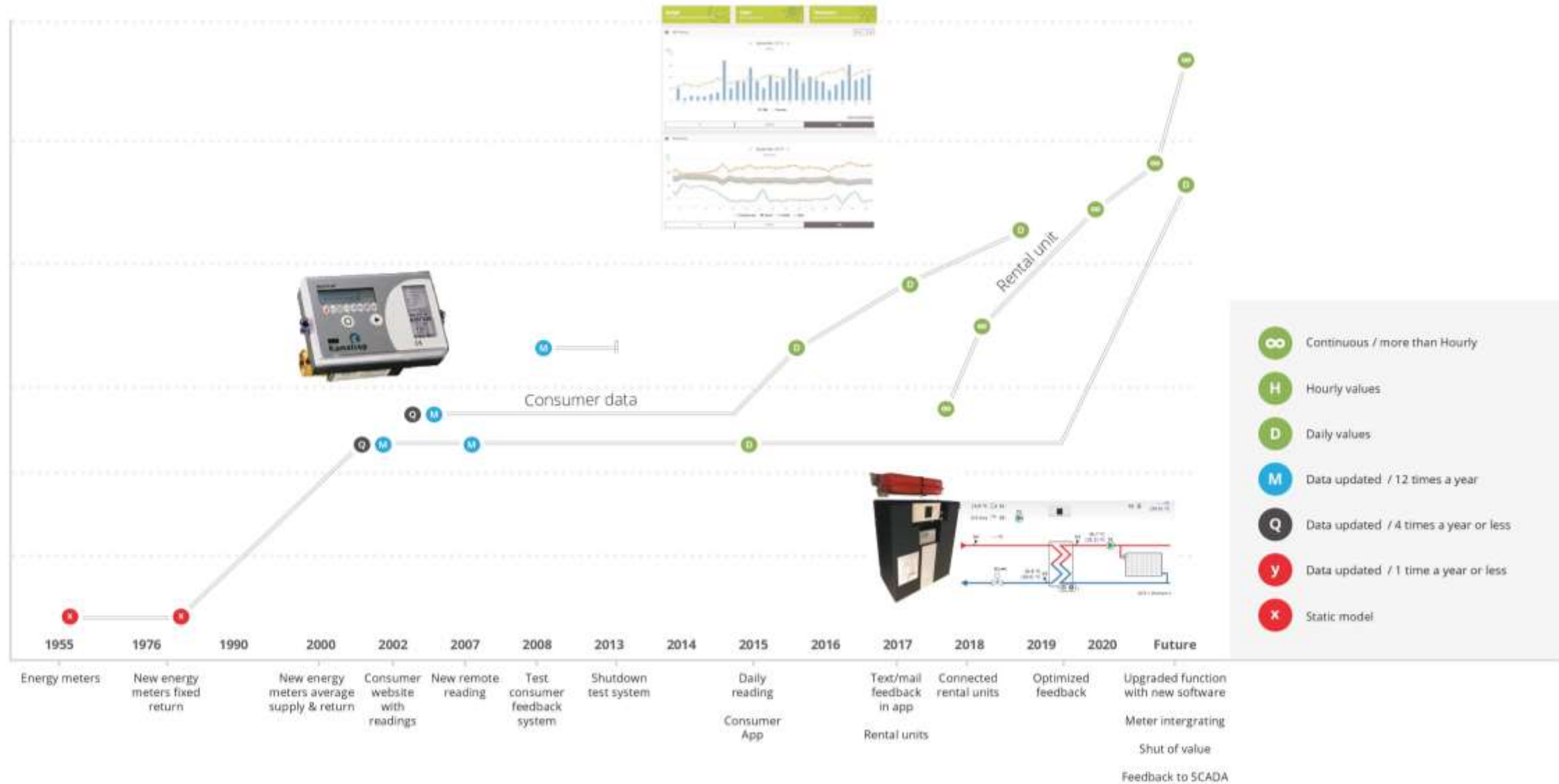
Table 1. Overview of projected economic effects, according to the cost reduction gradient (CRG) in euro/(MWh·°C), of reduced system temperatures.

Chapter section and heat supply technology (either the technology itself or as the dominant component of a system)	Cost reduction gradient (CRG) in euro/(MWh·°C)	
	Investment cases where investment costs are reduced	Existing cases where operation costs are reduced
2.1 Low-temperature geothermal heat	0.45–0.74	0.67–0.68
2.2 Heat pump	0.41	0.63–0.67
2.3 Low-temperature waste heat	0.65	0.51
2.4 Solar thermal – flat plate collectors	0.35–0.75	Not available
2.4 Solar thermal – evacuated tube collectors	0.26	Not available
2.6 Biomass-CHP with back-pressure turbine	Not available	0.10–0.16
2.6 Biomass-CHP with extraction turbine	Not available	0.09
2.6 Waste-CHP with flue gas condensation	Not available	0.07
2.7 Daily storage as tank thermal storage	0.01	0.07
2.7 Seasonal storage as pit thermal storage	0.07	0.07
2.8 Heat distribution loss	Not available	0–0.13

Future production sources

Old production sources

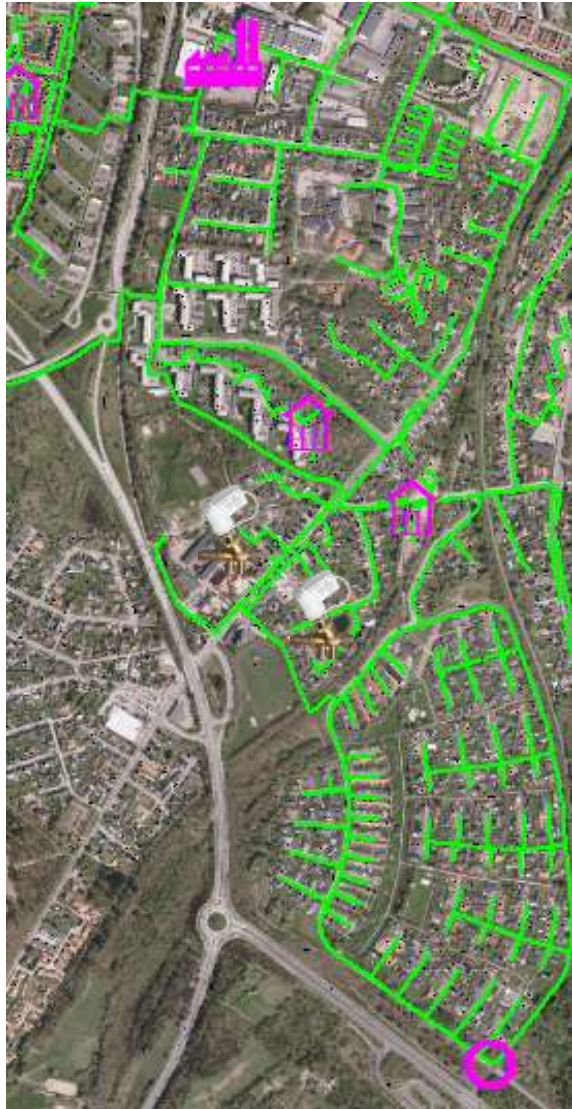
# DEMAND SIDE



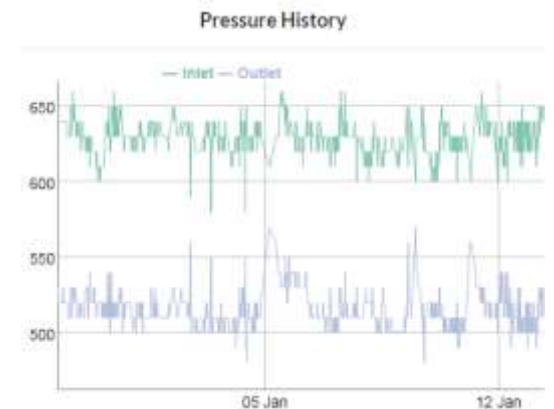
# WHAT CAN DATA BE USED FOR AT DEMAND SIDE

- Optimize return temperature by feedback to customer
  - This is what we primarily have done for the last 25 years
- Lowering the supply temperature in buildings
- Optimize performance of rental heat interface units
- Lowering the network pressure and optimize circulation loops
- Maybe peak shaving of larger buildings

# MORE DATA CAN RESULT IN HIGHER KNOWLEDGE AND ENERGY SAVINGS

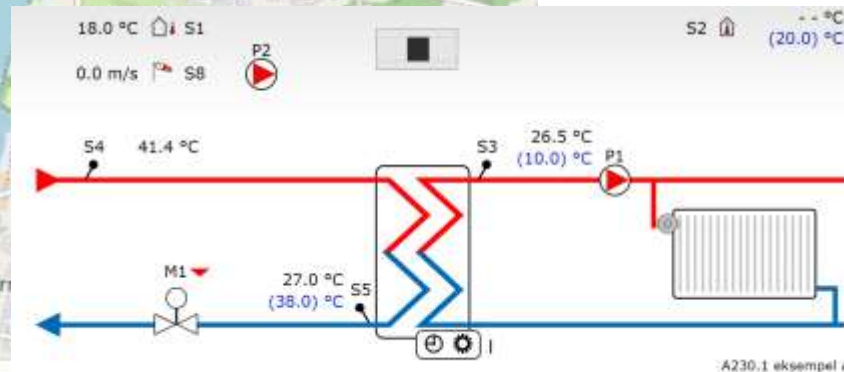
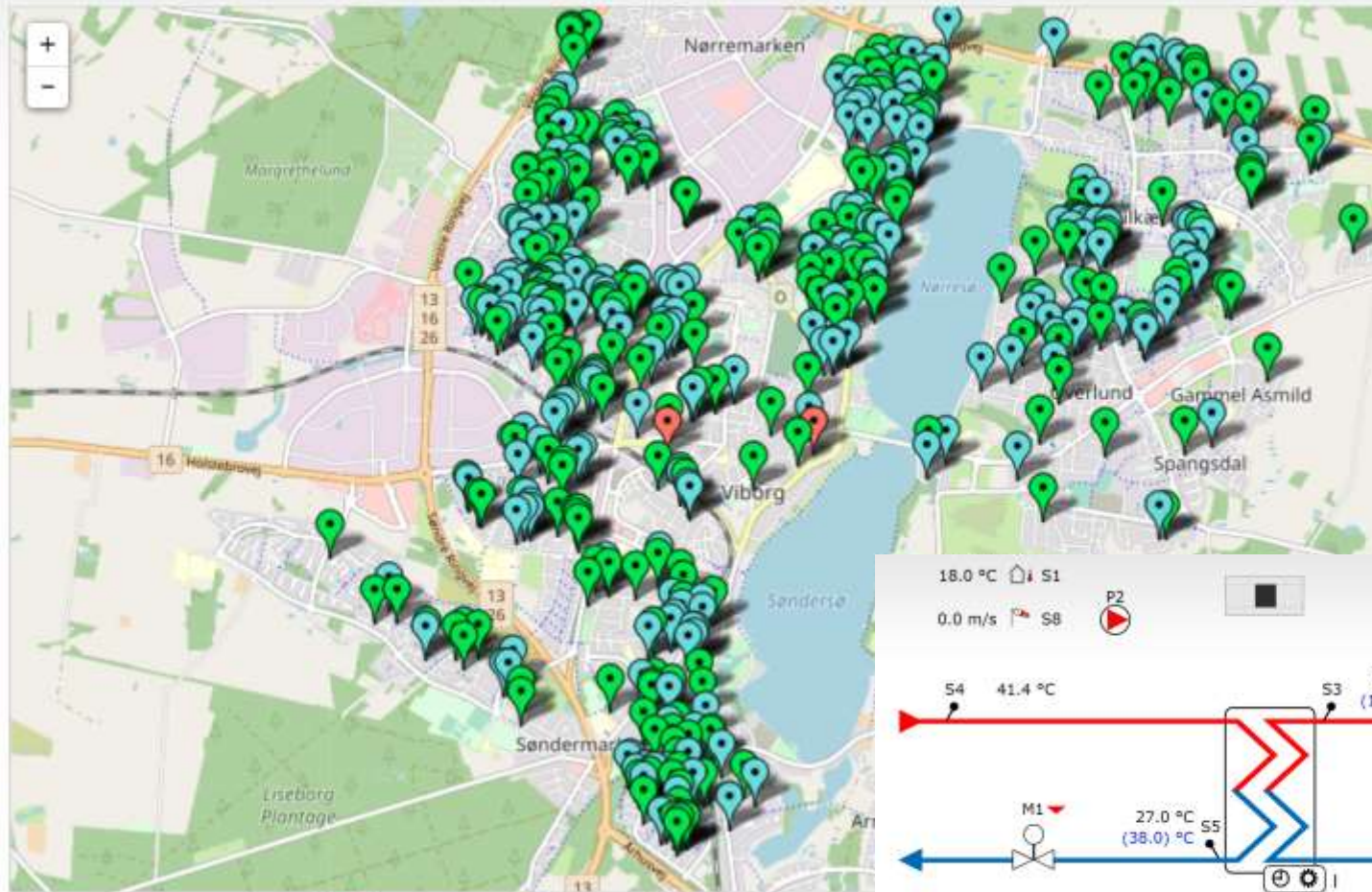


- By having more data from e.g. Frese circulation Valves – gives Knowledge of necessary pressure further out in system
- Example
- 1.3 bar to 1.0 bar on main pumps
- Savings 31.000 kWh on main pump
- Extra energy consumption at distributed pump 3.600 kWh
- Total savings 26,3 MWh electricity at 700 kr. per MWh (2019 prices)
- 18.400kr per year



# DATA FROM RENTAL UNITS

Vis alle ECL'er på kort, 485 ECLer



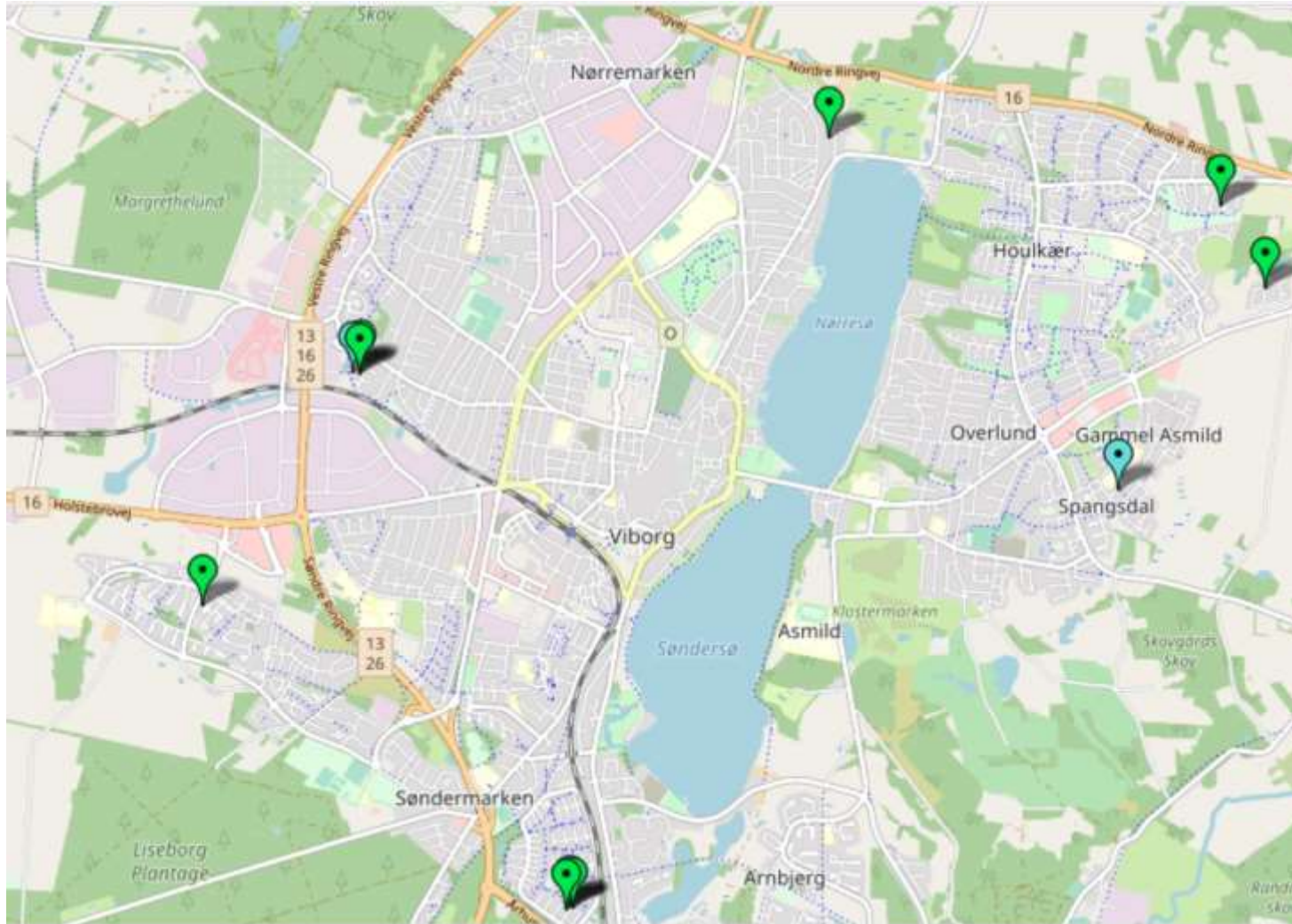
Rediger lokation  Gem  Normal drift  Ferie  Alarm  Offline

- Possibility of online optimization of the units
- A lot of new data points





# DATA POINTS IN CRITICAL POINTS OF THE NET



- We install a GSM card to secure the data flow by 30 sek. datapacked
- We install 2 pressurepoints
- We bundle datapoints to get and average differential pressure
- We get access to the data in the scada system
- We hope to be able to control the pumps from this average bundle differential pressure
- We expect to be able save a lot of pump energy in the system

# DATA FROM HEAT COST ALOCATORS

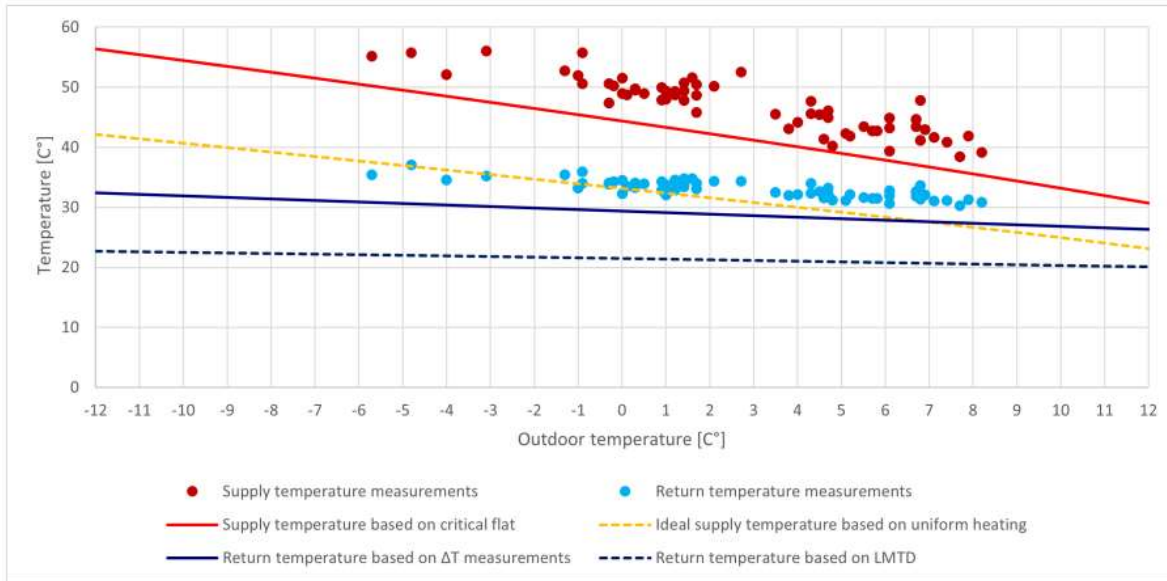


Figure 1: Potential lowest supply/return temperatures using different approaches

- Can be used to calculate the optimized temperatures
- And can be used to find critical apartments – or failures in the system

Apartment	Part load	Radiators in use	Related Riser	Riser return temp(°C)	Required Ts(°C)	Required Tr(°C)
Building1 3 st th	15%	3\5			37.3	32.9
Building1 3 1 th	15%	5\5	Riser 7	32.1	37.3	32.9
Building1 3 2 th	22%	4\5			42.1	36.2
Building1 4 st tv	18%	6\6			39.7	34.6
Building1 4 1 tv	20%	3\6	Riser 5	41.1	41.0	35.4
Building1 4 2 tv	13%	2\6			34.7	31.2
Building1 4 st th	0%	0\6			30.7	28.3
Building1 4 1 th	25%	6\6	Riser 8	36	44.5	37.8
Building1 4 2 th	11%	6\6			33.4	30.2
Building1 5 st tv	17%	4\6			38.5	33.8
Building1 5 1 tv	12%	3\5	Riser 10	28.7	33.4	30.2
Building1 5 st th	7%	4\6			30.7	28.3
Building1 5 1 th	14%	2\6	Riser 6	28.3	36.0	32.1
Building1 6 st tv	10%	4\5			32.1	29.3
Building1 6 1 tv	17%	3\5	Riser 3	31.5	38.5	33.8
Building1 6 st th	1%	1\8			30.7	28.3

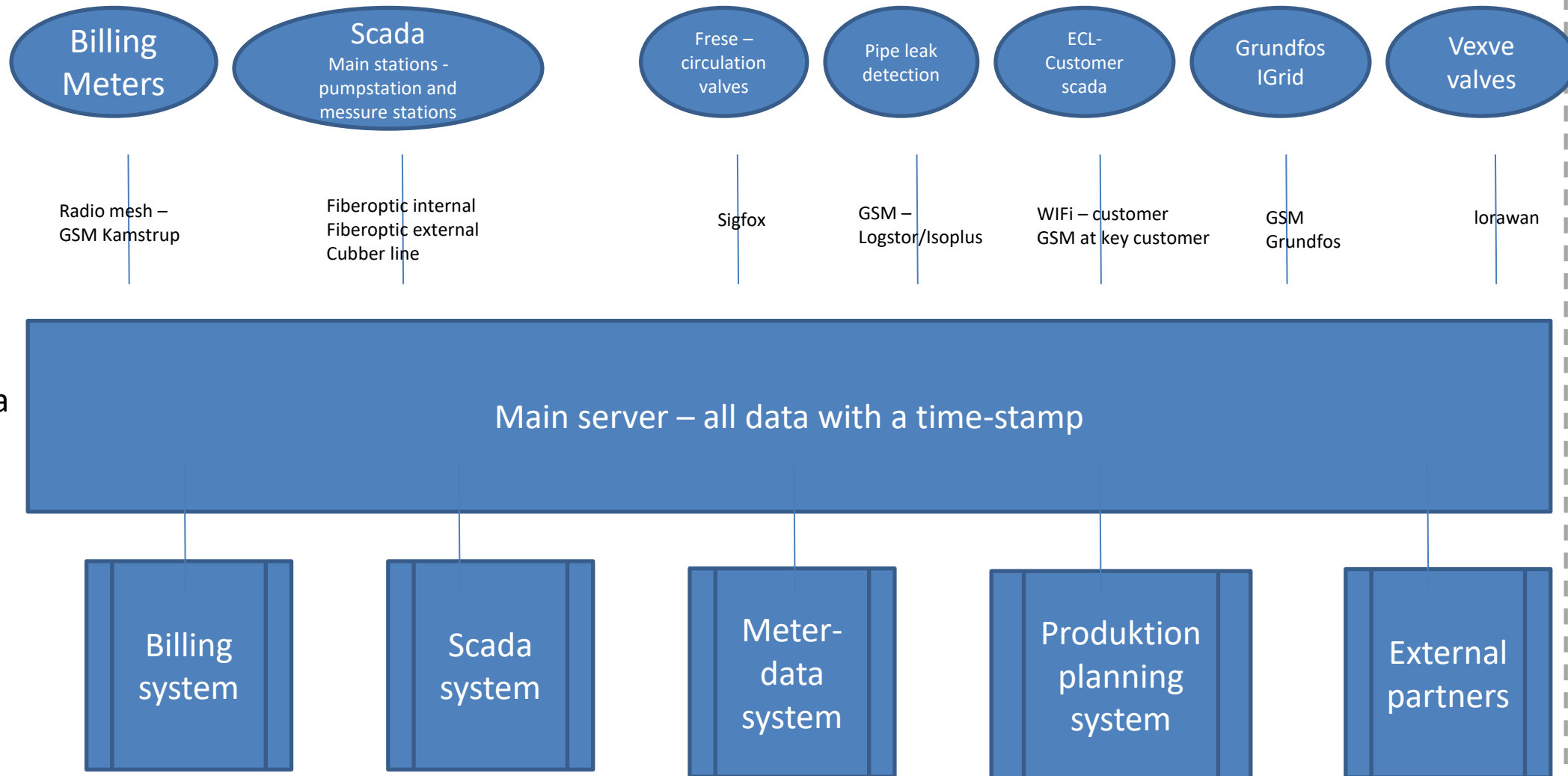
# THOUGHTS ON NEW DATA INFRASTRUCTURE

More and more hardware to come

Need to reduce infrastructure technologies  
And have a plan for data frequency

Ownership of data need to be ours

Can choose and change to the company with the best product



# OUR TEMPERATURE HISTORY

# 8 STEPS TO LOW TEMPERATUR

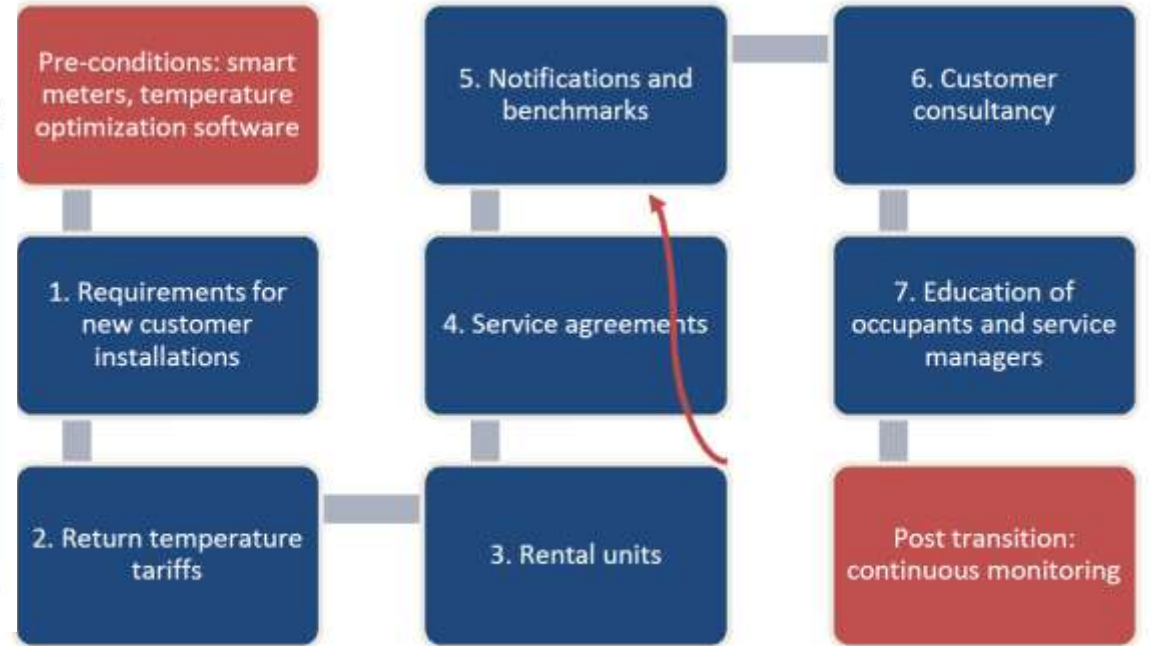
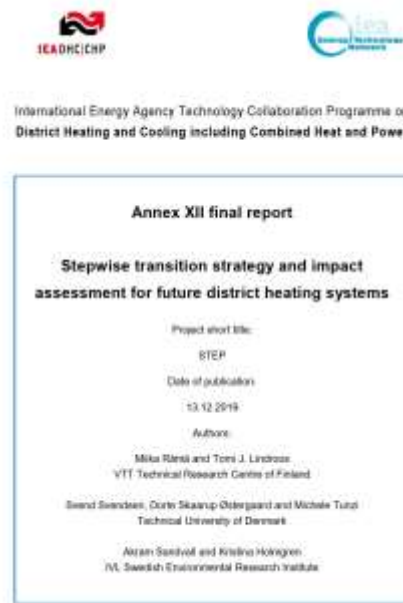
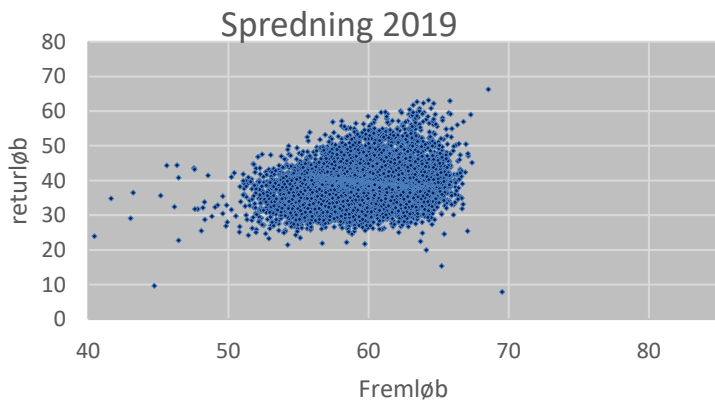
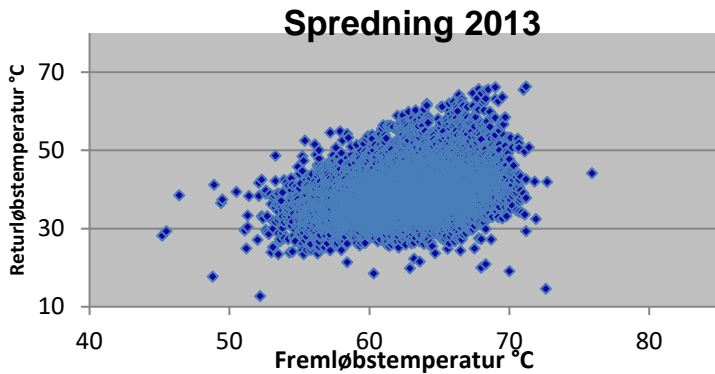
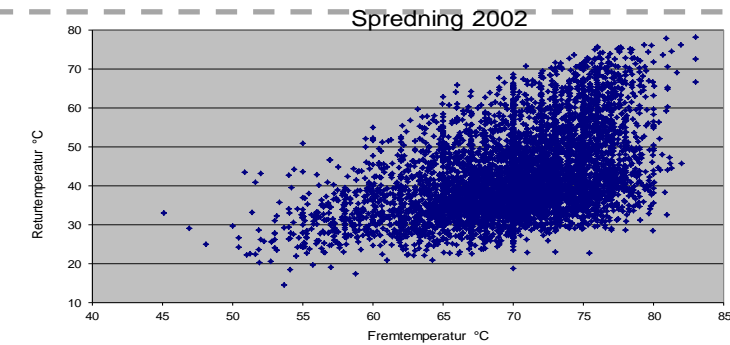
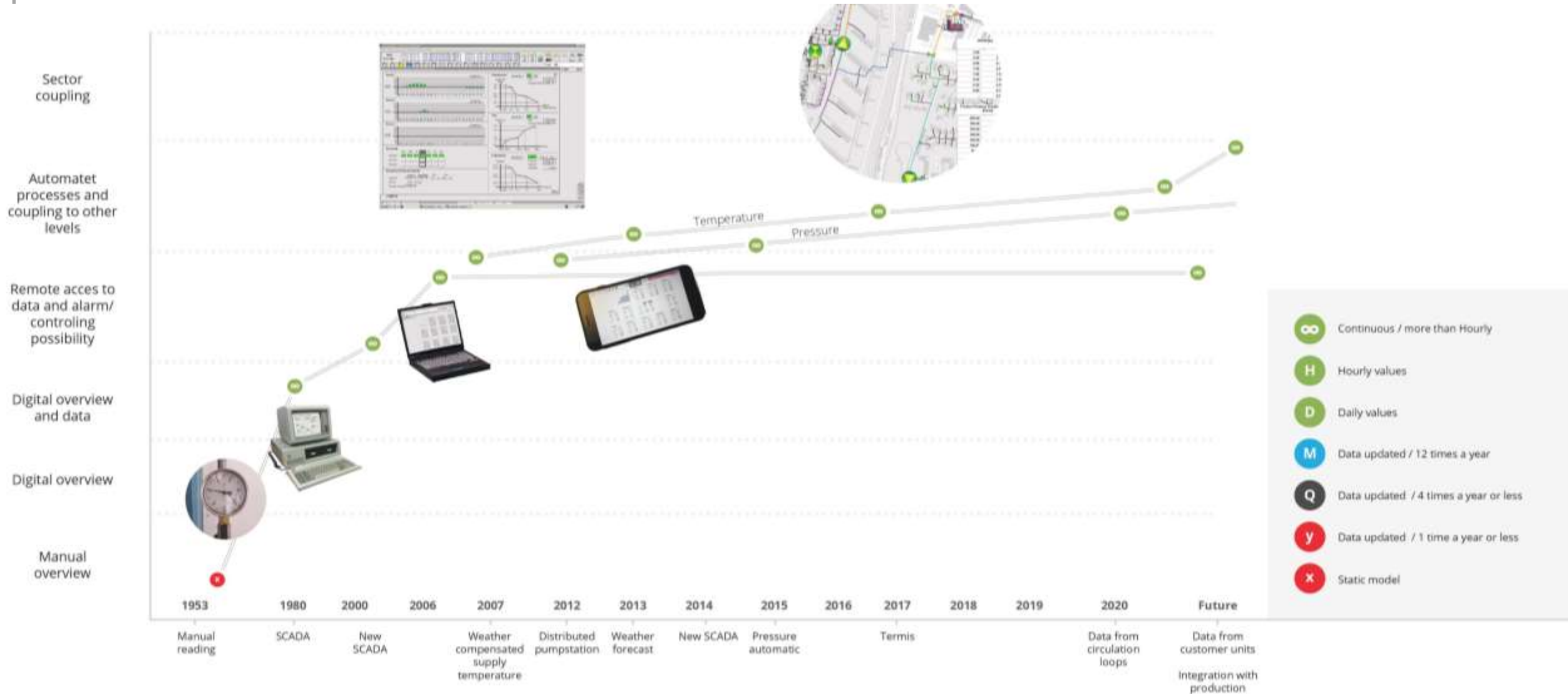


Figure 17. Tools and methods in the transition to lower temperatures [14].

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# DIGITALIZATION IN SCADA AN MAIN STATIONS - DISTRIBUTION



# DIGITALISATION OF THE PIPE NETWORK

